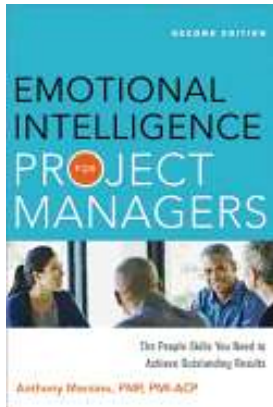

PM WORLD BOOK REVIEW



Book Title: ***Emotional Intelligence for Project Managers, 2nd Edition***

Author: Anthony Mersino, **PMP**

Publisher: **AMACOM**

List Price: US\$ 19.95 Format: soft cover; 288 of pages

Publication Date: June, 2013 ISBN: 9780814432778

Reviewer: ***John Chico, PMP***

Review Date: September, 2013

Introduction to the Book

This publication is a “must read” for both new and experienced project managers. It provides a “common body of knowledge” on emotional intelligence for experienced project managers and an excellent foundation for new and aspiring project managers.

Overview of Book’s Structure

The book consists of ten chapters, beginning with basic concepts of emotional intelligence, including the standard theoretical framework. The author utilizes and expands this framework to relate these concepts with particular relevance to project managers, over the first six chapters. In chapters 7 – 9, all concepts wonderfully crescendo into project management leadership concepts. The book’s final chapter distinguishes utilization of emotional intelligence concepts when leading traditional project teams versus leading AGILE teams.

Highlights: What’s New in this Book

While there are many books which are excellent individual resources for obtaining an understanding of emotional intelligence, project management, communication, leadership, and working with teams, Anthony Mersino’s book is specifically written from the perspective of the project manager and comprehensively explains the significance of emotional intelligence to the field of project management.

Throughout the book, he shares professional experiences which most PMs will undoubtedly recognize. Additionally, he provides valuable insight gained from his

thorough study and knowledge of the topic. His comments are typically supported by reference to several other well know books and sources.

Highlights: What I liked

I was impressed by Mersino's many references to books and sources on topics related to emotional intelligence, such as communication, leadership, teams and business processes. Familiarity with any of his many sources enables the reader to firmly grasp and apply the concepts he presents. His thoroughness in quoting from well-known authors and sources supports his analysis and explanations of professional experiences noted very well. This also serves as excellent support for the various tools and templates provided in the book's very practical appendices.

Shortfalls: What was Missing?

The book's final chapter describes how to apply emotional intelligence in an AGILE project management setting and differentiates from application in traditional project management roles. While it's clear that Mersino has a deep understanding of how and when to apply emotional intelligence principles, it's unfortunate he doesn't devote more to such a timely and relevant project management topic. Perhaps, this provides a preview to his future works and publications.

Who might benefit from the Book?

The book enables experienced PMs to more fully understand career turning points from the people management perspective, which includes self-management. It also is an excellent preparatory tool, which will provide new PMs with a glimpse of real world trials and tribulations faced everyday by experienced practitioners. It can also provide real world depth for students of project management. Finally, it is a very practical reference for all PMs and those aspiring to become PMs.

Conclusion

I believe "***Emotional Intelligence For Project Managers, 2nd Edition***" is an excellent resource for new, experienced and aspiring project management professionals.

Emotional Intelligence For Project Managers, 2nd Edition, by Anthony Mersino, PMP, published by AMACOM; 2013, ISBN: 9780814432778; \$19.95 USD; 288 pages, soft cover. More at <http://www.amacombooks.org/book.cfm?isbn=9780814432778>

Editor's note: This book review was the result of cooperation between the publisher, PM World Journal and the Dallas Chapter of the Project Management Institute (PMI Dallas Chapter – www.pmidallas.org). Publishers provide the books to PM World; books are delivered to the PMI Dallas Chapter, where they are offered free to PMI members to review; book reviews are published in the PM World Journal and PM World Library. PMI Dallas Chapter members are generally mid-career professionals, the audience for most project management books. If you are an author or publisher of a project management-related book, and would like the book reviewed through this program, please contact editor@pmworldjournal.net.

About the Reviewer



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John Chico is a project consultant with Resources Global Professionals in Dallas, Texas, USA. He has held various project management roles in diverse industries over his 30-year career, and specializes in solutions, which integrate business process and technology. John is a PMP, CPA, CIA and CISA with a Bachelor of Science in Accounting from DePaul University and an MBA from Loyola University, both in Chicago. John may be contacted at johnj.chico@gmail.com.